

Do's and don'ts in personal injury cases

DO keep all appointments with your medical providers. Insurance companies will take advantage of gaps in your treatment to reduce settlements

DO explain to your medical providers, in detail, the problems you continue to experience as a result of your injuries. If your medical record does not document a problem the insurance company will claim that it is not related to your accident

DO notify us immediately of any change of address or telephone number

DO notify us immediately of any change in your medical treatment or provider so that we can obtain the corresponding medical records and bills for this treatment

DO keep your final appointment. This is when your doctor will usually provide you with a 'permanency rating' if your injury is permanent. We must have this report and rating before settlement negotiations can begin

DO save all documents, correspondence and photographs of injuries and property damage and give them to us. Keep all physical items such as shoes, clothing, etc. that you were wearing at the time of the accident and maintain them in the condition they were in immediately after the accident. Obtain itemized receipts for all expenses related to your case (bills from medical providers, physical therapists, pharmacies, etc.)

DON'T discuss your case with anyone except members of this office or your own health care providers

DON'T sign anything dealing with your claim until you receive approval from our office

DON'T discuss your claim with any insurance adjuster, even from your own insurance company. You should advise any insurance agent who contacts you to get in touch with our office with their questions